ELEARNING: COURSE
RECOMMENDATION BY ROLE
2020
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Courses and Learning Path Recommendations by Role

Below are the recommended eLearning courses users can complete based on their role in their company.

AP/AR/Finance
Below are the recommended courses, in the order they should be taken, based on performing the tasks with regards to Account Payable, Accounts Receivable and Finance.

Accounts Payable
Below are the courses, in order, recommended for Account Payable tasks within DELMIAWORKS.

Basic Navigation
In this lesson, you will learn how to log into Enterprise IQ, search for a record, use the navigation bar to move between records, identify what colors mean in a given module, use the different cursors for additional functionality, use help to search for a specific topic and reach out to IQMS for assistance.
Topics included:

1. Logging in and Navigating the Launcher Bar
2. Searching for Records
3. Navigating Records
4. Cursor Options
5. Help

General Ledger - Account Structure
In this lesson, you will learn an overview of the standard structure of General Ledger (GL) accounts including an explanation of the structure and how to set up a new GL account structure. Topics included:

1. Understand GL Account Structure
2. Access GL Account Structure
3. Define a GL Account Structure
4. General Ledger Account Structure Example
5. Save the Account Structure

Payroll
In this lesson, you will learn how to utilize the Payroll module including payroll setup, employee payroll maintenance, and payroll preparation and posting

1. Configure Payroll Taxes
2. Setup Deductions
3. Utilize the Wages, Taxes, Deductions and Direct Deposit fields in Employee Maintenance.
4. Manage Time Clock Entries
5. Prepare Payroll
6. Utilize Direct Deposit
Budgets
In this lesson, you will learn about the Budgets Module, including understanding the Budget screen, how to create a new Budget and calculating the Budgets based on Sales and forecast data. Topics Included:
1. Utilize the Budgets Module
2. Create a Budget for an Account
3. Recalculate a budget

Chart of Accounts
In this lesson, you will learn about the Chart of Accounts module, including how to set up a new chart of account. Topics Included:
1. Understand the Chart of Accounts
2. Create a Chart of Accounts

Vendor Maintenance
In this lesson, you will learn about the Vendor Maintenance module. It will cover the rating, freight, miscellaneous, forms and reports, remittance, contacts, user fields, and documents tabs located in the vendor module. Topics included:
1. Vendor Maintenance
2. Access the Vendor Maintenance Module
3. Vendor Basic Information
4. Vendor Rating Tab
5. Vendor Freight Tab
6. Vendor Miscellaneous Tab
7. Vendor Forms/Reports Tab
8. Vendor EPlant Specific Settings
9. Vendor Remittance Tab
10. Vendor Contact Tab
11. Vendor User Field Tab
12. Vendor Documents Tab
13. Vendor Speed Buttons and Menus

Purchase Orders – Color Chips
In this lesson, you will learn about the purchase order color chips in the details and releases sections. Topic included:
1. Access & Identify PO Color Chips

Purchase Orders - Clone
In this lesson, you will learn how to clone an existing purchase order to create a new purchase order. Topics included:
1. Clone a Purchase Order

Cash Disbursements
In this lesson, you will learn how to create a new cash disbursement group, create manual and system generated checks, make prepayments to a vendor, print checks and post the cash disbursement group. Topics included:
1. Access the Cash Disbursement Module
2. Create a Cash Disbursement Group
3. Generate a Quick Check
4. Generate a Check for a Vendor
5. Generate a Check with “Select All Vendors”
6. Generate a Check with “Select from Invoice”
7. Print Checks and Post Group

Financial Reports
In this lesson, you will learn the different report types available, creating detail and summary financial reports and how to print financial reports. Topics included:
1. Understand Financial Report Types
2. Create a Detailed Financial Report
3. Create a Summary Financial Report
4. Print Financial Reports

Accounts Payable Invoice
In this lesson, you will learn how to generate, post or void an AP Invoice, utilizing the Auto Invoicing option, generating a Quick AP Invoice and the basics of the AP Invoice screen. Topics Included:
1. Understand the AP Invoice Screen
2. Generate and Post an AP Invoice
3. Utilize the Auto Invoice Option
4. Generate a Quick AP Invoice
5. Void an AP Invoice

Account Receivable
Below are the courses, in order, recommended for Account Receivable tasks within DELMIAWORKS.

Basic Navigation
In this lesson, you will learn how to log into Enterprise IQ, search for a record, use the navigation bar to move between records, identify what colors mean in a given module, use the different cursors for additional functionality, use help to search for a specific topic and reach out to IQMS for assistance. Topics included:
1. Logging in and Navigating the Launcher Bar
2. Searching for Records
3. Navigating Records
4. Cursor Options
5. Help

**General Ledger - Account Structure**

In this lesson, you will learn an overview of the standard structure of General Ledger (GL) accounts including an explanation of the structure and how to set up a new GL account structure. Topics included:

6. Understand GL Account Structure
7. Access GL Account Structure
8. Define a GL Account Structure
9. General Ledger Account Structure Example
10. Save the Account Structure

**Customer Maintenance**

In this lesson, you will learn how to access the module, how to create a new customer, how to search for existing customers, creating a new contact, creating a customer template and utilizing the various tabs available. Topics included:

1. Access the Customer Maintenance Module
2. Create a New Customer
3. Search for an Existing Customer
4. Create a Customer Contact
5. Utilize the Credit Status Tab
6. Utilize the Auto Invoicing Tab
7. Utilize the Forms/Reports Tab
8. Utilize the Miscellaneous Tab
9. Create a new Ship To Address
10. Utilize Options on the Details Sub-Tab
11. Associate a Customer to a Ship To Address
12. Utilize Options on the Distribution Sub-Tab
13. Utilize remaining Sub-Tabs for the Ship To Tab
14. Create a new Bill To Address
15. Create a Customer Template

**Customer Maintenance - Credit Data Tab**

In this lesson, you will learn how to create a customer record, assign an EPlant, assign a group ID, enter customer specific information and complete the credit data information. Topics included:

1. Create a New Customer Number
2. Assign an EPlant
3. Assign a Group ID
4. Enter Customer Information
5. Additional Customer Credit Data Options
Customer Maintenance - Credit Status Tab
In this lesson, you will learn about the fields located on the credit status tab of the customer record, including credit limit and discounts, CRM opportunity and the sales analysis tool. Topics included:

1. Access Credit Status Tab
2. Credit Status
3. Credit Status Fields
4. Credit Limit and Discount
5. CRM Opportunity
6. Sales Analysis Tool

Finance Charges - Configure
In this lesson, you will learn how to access the AR and GL Setup tabs in System Parameters, configure charges on each of these tabs and how to configure a customer record to incur finance charges. Topics included:

1. Access the AR and GL Setup Tabs
2. Configure Charges on the AR Setup Tab
3. Configure Charges on the GL Setup Tab
4. Configure Finance Charges for a Customer

Accounts Receivable Invoice
In this lesson, you will learn about creating an AR Invoice, fields available in the AR Invoice Screen, moving an invoice to a GL Account, the Invoice Note option, available jump to functionality, using the cost source tool, available options and how to place an AR Invoice on hold. Topics included:

1. Access the AR Invoice Module
2. Understand General Fields
3. Associate Line Items to the Invoice
4. Access All Sales Accounts
5. Utilize an Invoice Note Field
6. Utilize Jump to Functionality
7. Access the Cost Source Tool
8. Utilize Invoice Speed Buttons
9. Access the Options Menu
10. Place an Invoice on Hold

Accounts Receivable – Auto Invoicing
In this lesson, you will learn about Auto Invoicing for Customers (AR) including how to set and execute the Auto Invoicing Option, review AR Invoices, post all AR Invoices and how to create and process Cash Receipts. Topics included:

1. Set and Execute the Auto Invoice Option
2. Review All Invoices
3. Post All Invoices
4. Create and Process Cash Receipts

**Accounts Receivable - Processing**

In this lesson, you will learn how to create an invoice, add a packing slip, add an invoice note and post an invoice. Topics included:

1. Create a New Invoice
2. Adding a Packing Slip to an Invoice
3. Adding an Invoice Note
4. Posting the Invoice

**Cash Receipts**

In this lesson, you will learn how to navigate to the Cash Receipts module, create a new payment, select the correct method for entering invoices, apply cash, apply prepayments, and write off bad debt. Topics included:

1. Navigate to Cash Receipts and Basic Information
2. Create a New Payment
3. Select Method for Entering Invoices
4. Applying Cash – Show Open Accounts Method
5. Applying Cash – Invoice Number Method
6. Applying Cash – By Packing Slip Method
7. Applying Prepayments – “Enter on Account”
8. Selecting Invoices – VMI Reference Number
9. Write off Bad Debt
10. Viewing Different Totals in Cash Receipts
11. Selecting Options for Module Effectiveness
12. Posting a Cash Receipts Group

**Financial Reports**

In this lesson, you will learn the different report types available, creating detail and summary financial reports and how to print financial reports. Topics included:

1. Understand Financial Report Types
2. Create a Detailed Financial Report
3. Create a Summary Financial Report
4. Print Financial Reports
Finance
Below are the courses, in order, recommended for Finance tasks within DELMIAWORKS.

Basic Navigation
In this lesson, you will learn how to log into Enterprise IQ, search for a record, use the navigation bar to move between records, identify what colors mean in a given module, use the different cursors for additional functionality, use help to search for a specific topic and reach out to IQMS for assistance. Topics included:

1. Logging in and Navigating the Launcher Bar
2. Searching for Records
3. Navigating Records
4. Cursor Options
5. Help

General Ledger - Account Structure
In this lesson, you will learn an overview of the standard structure of General Ledger (GL) accounts including an explanation of the structure and how to set up a new GL account structure. Topics included:

1. Understand GL Account Structure
2. Access GL Account Structure
3. Define a GL Account Structure
4. General Ledger Account Structure Example
5. Save the Account Structure

General Ledger – Create a Fiscal Year
In this lesson, you will learn how to setup a fiscal year. Topics included:

1. Create a New Fiscal Year
2. Assign an EPlant to a Fiscal Year
3. Access the GL Year Picklist

Bank Maintenance
In this lesson, you will learn how to access the Bank Manager, various fields available, how to create new bank and bank account records, how to reconcile a bank account, utilizing the check register, how to print bank reports. Topics included:

1. Access the Bank Manager Module
2. Utilize Bank Information Fields
3. Create Bank and Bank Account Records
4. Utilize the Reconcile Option
5. Utilize the Check Register
6. Print reports

**Account Type Maintenance**
In this lesson, you will learn how to access the account maintenance screen, create a sub account. Topics included:
1. Identify Major Account Types
2. Access Account Type Maintenance
3. Understand Account Type Maintenance Functions
4. Understand Sub-Account Functionality
5. Create a Sub-Account

**General Journal**
In this lesson, you will learn how to create three of the four types of general journal entries and explaining their purpose and functionality. Topics included:
1. General Journal Entry Types
2. Access the General Journal Entry Module
3. Creating a Free Form General Journal Entry
4. Review Unposted Journal Entries
5. Posting Journal Entries
6. Create a Journal Entry Using Templates
7. Creating Recurring Journal Entries
8. Creating Reversing Journal Entries

**Financial Reports**
In this lesson, you will learn the different report types available, creating detail and summary financial reports and how to print financial reports. Topics included:
1. Understand Financial Report Types
2. Create a Detailed Financial Report
3. Create a Summary Financial Report
4. Print Financial Reports

**Accounts Payable Invoice**
In this lesson, you will learn how to generate, post or void an AP Invoice, utilizing the Auto Invoicing option, generating a Quick AP Invoice and the basics of the AP Invoice screen. Topics Included:
1. Understand the AP Invoice Screen
2. Generate and Post an AP Invoice
3. Utilize the Auto Invoice Option
4. Generate a Quick AP Invoice
5. Void an AP Invoice
Standard Costing - Setup
In this lesson, you will learn about the setup required in DELMIAWORKS to calculate the Standard Cost for items including how to create and set default GL Accounts, creating cost elements and assigning GL accounts to them, assigning overhead costs to MFG Types, Cells and inventory items and assigning labor costs to MFG Types, Cells and inventory items. Topics Included:
1. Set System Parameter Settings
2. Create and Set Default GL Accounts
3. Create Cost Elements & Assign GL Accounts
4. Assign Overhead Costs to MFG Types
5. Assign Overhead Costs to Work Centers
6. Assign Cost Elements to Raw Materials
7. Assign Labor Cost Elements & Rates to MFG Types
8. Assign Labor Cost Elements & Rates to MFG Cells
9. Assign Overhead Costs to Items
10. Create Outsource Cost Elements
11. Assign Outsource Cost Elements to OS Items

Standard Costing - Calculation
In this lesson, you will learn how to execute Standard Cost calculations in DELMIAWORKS for purchased and manufactured inventory items and covers available options and filters. Topics Included:
1. Utilize Standard Cost Options
2. Calculate Standard Cost for Purchased Items
3. Calculate Standard Cost for Manufactured Items

Post Inventory Transactions at Standard
In this lesson, you will learn instructions for the Post Inventory Transactions at Standard module. Including how to configure system parameters, understand transaction types, utilize the PIT module, view the options available and view posted transactions. Topics included:
1. Understand System Parameters for Posting Inventory Transactions
2. Understand the Transaction Types in PIT
3. Post Inventory Transactions at Standard
4. View Options in PIT
5. View Posted Transactions in PIT

Month End Closing Procedures - Periodic Inventory Method
This training session provides instruction for the end of month closing procedures for the periodic Inventory method including setting the GL Status for the current period, what reports to run to help determine account balances, end of month Financial Statements, closing the GL Status for the current
period, in addition to opening the next period's GL Status. Also included is the Year End Closing Procedure.

Topics included:
1. An Overview of Month End Tasks
2. Set the GL Status
3. Utilize the "Trial Balance" Report
4. Reconcile Outstanding Purchase Receipts
5. Reconcile AP Invoices
6. Confirm Debit Memos
7. Confirm Cash Disbursements
8. Run the "Accounts Payable Aging- Any Period" Report
9. Close the A/P Status
10. Post Outstanding Packing Slips and Pick Tickets
11. Post Outstanding Shipments Pending Invoices
12. Confirm AR Invoices have been Posted
13. Confirm Credit Memos and Cash Receipts have been entered
14. Run the "Accounts Receivable Aging" Report
15. Close the A/R Status
16. Disposition all Production Reports
17. Reconcile Bank Accounts
18. Post General Journal Entries
19. Run Financial Statements
20. Close the G/L Status
21. End of Year Closing Procedures

Month End Closing Procedures- Perpetual Inventory Method for Standard Costing
This training session provides instruction for the end of month closing procedures for the Perpetual Inventory at Standard Costing method including setting the GL Status for the current period, what reports to run to help determine account balances, posting the inventory transactions, end of month Financial Statements, closing the GL Status for the current period, in addition to opening the next period's GL Status. Also included is the Year End Closing Procedure.

Topics included:
1. An Overview of Month End Task
2. Set the GL Status
3. Utilize the "Trial Balance" Report
4. Reconcile Outstanding Purchase Receipts
5. Reconcile AP Invoices
6. Confirm Debit Memos
7. Confirm Cash Disbursements
8. Run the "Accounts Payable Aging- Any Period" Report
9. Close the A/P Status
10. Post Outstanding Packing Slips and Pick Tickets
11. Post Outstanding Shipments Pending Invoices
12. Confirm AR Invoices have been Posted
13. Confirm Credit Memos and Cash Receipts have been entered
14. Run the "Accounts Receivable Aging" Report
15. Close the A/R Status
16. Disposition all Production Reports
17. Post Inventory Transactions
18. Run and Compare Inventory Reports
19. Reconcile Bank Accounts
20. Post General Journal Entries
21. Run Financial Statements
22. Close the G/L Status
23. End of Year Closing Procedures

Customer Service

Below are the recommended courses, in the order they should be taken, based on performing the tasks with regards to Customer Service.

Basic Navigation

In this lesson, you will learn how to log into Enterprise IQ, search for a record, use the navigation bar to move between records, identify what colors mean in a given module, use the different cursors for additional functionality, use help to search for a specific topic and reach out to IQMS for assistance.

Topics included:

1. Logging in and Navigating the Launcher Bar
2. Searching for Records
3. Navigating Records
4. Cursor Options
5. Help

Sales Orders - Create

In this lesson, you will learn how to create a sales order, how to add information to each area, associating items to the order and how to utilize other available options. Topics included:

1. Access the Sales Order Module
2. Create a New Sales Order
3. Utilize Options in the Header Section
4. Populate the Line Item Section
5. Generate Releases
6. Utilize Sales Order Options

Sales Quotations

In this lesson, you will learn how to access and create new Sales Quotations, how to associate line items to
the quote, basic options available in the sales quotation screen, how to convert a sales quote into a sales order and how to utilize user fields. Topics included:

1. Access and Create Sales Quotations
2. Utilize Sales Quotation Menu Options
3. Associate Items to a Sales Quotation
4. Convert a Sales Quote to a Sales Order
5. Utilize User Fields

Inventory - Pricing Hierarchy
In this lesson you will have instruction for the pricing hierarchy utilized by DELMIAWORKS including how to configure the different pricing types and accessing options available. Topics included:

22. Understand Pricing Types
23. Setup Tiered Pricing
24. Setup AKA Pricing
25. Setup Buy/Sell Pricing
26. Setup Standard Item Pricing
27. Setup Customer Pricing Override
28. Setup Pricing From System Parameters

Capable to Promise
In this lesson, you will learn about Capable to Promise in DELMIAWORKS including the two methods of accessing and executing CTP, the parameters available, and understanding the CTP Routing Diagram. Topics included:

1. Utilize CTP via a Sales Order
2. Understand Parameters Available
3. Utilize Quick Order Entry CTP
4. Understand Parameters Available
5. Understand the CTP Routing Diagram

Inventory - AKA Selling Tab
In this lesson, you will learn about the AKA Selling tab including how to add, edit and delete AKA information for specific items and customers, setting up price breaks for specific items and Quantity Breaks. Topics included:

1. AKA Selling Information
2. Locate Material in Master Inventory
3. AKA Selling
4. Create New AKA Selling Items
5. Edit AKA Fields
6. Affect Quantity and Price Information
7. Retire AKA Selling Information
8. Buy/Sell Pricing
Auto EForms in DELMIAWORKS
In this lesson, you will learn how about the different type of EForms which are available in DELMIAWORKS. Topics included:

1. Auto EForms
2. Auto EForms Options
3. AR Invoicing and EForms
4. System Parameters and EForms
5. Order Acknowledgement Options
6. Pack Slip EForm
7. Bill of Lading (BOL)EForm
8. Auto EForm Reports

Vendor RMA
In this lesson, you will learn an overview of the Vendor RMA process, creating RMA Return Codes, creating a Vendor RMA and the options available for inventory, creating a manual packing slip via the Vendor RMA, issuing a debit memo against the Vendor RMA, how to close a Vendor RMA and view closed Vendor RMA’s. Topics included:

1. RMA Process
2. Setup an RMA Return Code
3. Create a Vendor RMA
4. Return or Scrap Inventory
5. Return Inventory via Manual Packing Slips
6. Update the PO on the RMA
7. Create an AP Debit Memo
8. Close the Vendor RMA
9. View Closed Vendor RMA’s

Customer Maintenance - Credit Status Tab
In this lesson, you will learn about the fields located on the credit status tab of the customer record, including credit limit and discounts, CRM opportunity and the sales analysis tool. Topics included:

1. Access Credit Status Tab
2. Credit Status
3. Credit Status Fields
4. Credit Limit and Discount
5. CRM Opportunity
6. Sales Analysis Tool

Customer Maintenance
In this lesson, you will learn how to how to access the module, how to create a new customer,
how to search for existing customers, creating a new contact, creating a customer template and utilizing the various tabs available. Topics included:

16. Access the Customer Maintenance Module
17. Create a New Customer
18. Search for an Existing Customer
19. Create a Customer Contact
20. Utilize the Credit Status Tab
21. Utilize the Auto Invoicing Tab
22. Utilize the Forms/Reports Tab
23. Utilize the Miscellaneous Tab
24. Create a new Ship To Address
25. Utilize Options on the Details Sub-Tab
26. Associate a Customer to a Ship To Address
27. Utilize Options on the Distribution Sub-Tab
28. Utilize remaining Sub-Tabs for the Ship To Tab
29. Create a new Bill To Address
30. Create a Customer Template
31. 

**Customer Maintenance - Credit Data Tab**

In this lesson, you will learn how to create a customer record, assign an EPlant, assign a group ID, enter customer specific information and complete the credit data information. Topics included:

1. Create a New Customer Number
2. Assign an EPlant
3. Assign a Group ID
4. Enter Customer Information
5. Additional Customer Credit Data Options

**Customer Relationship Manager-CRM**

In this training lesson are detailed instruction for the basic functionality of CRM for DELMIAWORKS including an overview of the CRM module and how to enter in CRM activities and opportunities to assist in tracking interactions with people and companies outside of your organization.

Topics included:

1. Understand CRM Today Basics
2. How to create a CRM activity and Support issue
3. Utilize the Sales and Marketing features
4. Understand CRM options
Production Supervisor/Scheduling Work Order Management

Below are the recommended courses, in the order they should be taken, based on performing the tasks with regards to Production Supervision and Scheduling Work Order Management.

Basic Navigation
In this lesson, you will learn how to log into Enterprise IQ, search for a record, use the navigation bar to move between records, identify what colors mean in a given module, use the different cursors for additional functionality, use help to search for a specific topic and reach out to IQMS for assistance.

Topics included:
1. Logging in and Navigating the Launcher Bar
2. Searching for Records
3. Navigating Records
4. Cursor Options
5. Help

Inventory – Create a New Item
In this lesson, you will learn how to identify the 6 standard inventory classes, creating a new item, understanding required fields for inventory items, utilizing tabs available and cloning an inventory item.

Topics included:
1. Identify the Six Standard Inventory Classes
2. Create a New Item
3. Understand Required Inventory Fields
4. Understand Inventory Quantities
5. Utilize Inventory Sub-Tabs
6. Utilize Main Inventory Tabs
7. Clone an Inventory Item

Inventory - Classes
In this lesson, you will learn about Inventory Classes available in DELMIAWORKS including configuration of inventory classes, an overview of the 6 standard inventory classes and options available.

Topics included:
1. Access the Master Inventory Class List
2. Identify the 6 Standard Inventory Classes
3. Create a new Inventory Class
4. Utilize Inventory Class Options

Bills of Material - Configuration
In this lesson, you will learn how to access BOM's, set backflush parameters, identify different manufacturing types for Extrusion and how to create a Generic, Injection and Extrusion BOM's.

Topics included:
1. Understand BOM Information
2. Set Backflush Parameters
3. Identify Extrusion MFG Types
4. Create a Generic BOM
5. Create an Injection BOM
6. Create an Extrusion BOM

Assembly Track
In this lesson, you will learn how to create an Assembly process, attach a process to a BOM, schedule a work order, report production, report rejects, and backflush materials consumed. Topics include:

1. Identify Three Assembly Manufacturing Types
2. Create an Assembly Process
3. Add an Assembly Process to a BOM
4. Add a Work Order to Assembly Track
5. Finite Schedule Process Work Orders
6. Report Labor, Rejects and Backflush Components
7. Report Good Parts and Close the Work Order

JobShop
This training session provides detailed instructions for the JobShop module including configuration requirements, creating projects, item production and archiving projects.

1. Configure JobShop
2. Understand the General Tab of the Project
3. Create a Project
4. Understand the Detail Tab of the Project
5. Archive a Project

AssemblyData
This training session provides detailed instructions for the configuration and operation of the AssemblyData (AssyData) executable. This includes how to clock in and out of tasks, report line clearance and report Final Assembly. As well as how to utilize Pallet Builder, Serial Number Tracking, MRO Work Orders and Quick inspection.

1. Understand the Foundation of Assembly Data
2. Understand AssyData Menu Options
3. Configure the AssyData Screen
4. Configure Employee Maintenance
5. Configure Assembly Processes for Line Clearance
6. Configure Work Order Setup
7. Task in and Out of Work Order Tasks
8. Report Line Clearance
9. Utilize Pallet Builder and Serial Number Tracking
10. Utilize the MRO Work Order Option
11. Utilize the Quick Inspection Option
12. Report Final Assembly

**Work Centers - Create**
In this lesson, you will learn how to access the work center module, how to create a work center, setting MRO Exclusions for a work center, utilizing the Reject & Downtime Code tabs an assigning Cost Elements to a work center. Topics included:
1. Create a Work Center
2. Set MRO Exclusions for a Work Center
3. Utilize the Reject & Downtime Code tabs
4. Assign Cost Elements to a Work Center

**Shop Calendar - Standard Labor Capacity**
In this lesson, this training session provides an overview of the standard labor capacity tool located within the shop calendar module. Topics included:
1. Access and Utilize the Standard Labor Capacity Tool
2. Navigate the Standard Labor Capacity Tool
3. Locate Standard Labor Hours in the Finite Scheduling Module

**Shop Calendar – Configure**
In this lesson, you will learn how to configure the Shop Calendar in DELMIAWORKS including how to schedule holidays, days off and shifts. Topics included:
1. Configure Shop Calendar Shifts
2. Configure Holidays
3. Configure Days Off

**RealTime Setup and Monitoring**
In this lesson you will learn how to import a RealTime license, assign a RealTime address to a work center, schedule a work order for a RealTime monitored work center, report production, backflush components and report rejects. Topics include:
1. Import a RealTime License
2. Assign a RealTime Address to a Work Center
3. Schedule Work Order on a RealTime Work Center
4. Basics of RealTime Monitoring Screen
5. Report Production in RealTime
6. Backflush Options for RealTime Production
7. Reject Parts and Components
8. Close Downtime Intervals in RealTime
Work Orders - Create
In this lesson, you will learn how to create a work order, how to firm work orders, the differences between the three types of work orders, hard allocating materials to a work order, creating a manual work order, printing a work order and utilizing the Sub MFG # option. Topics included:

1. Identify the Three Types of Work Orders
2. Access the Work Order Module
3. Understand the Work Order screen
4. Create a Manual Work Order
5. Firm a Work Order
6. Utilize the Sub MFG# Option
7. Hard Allocate Material to a Work Order
8. Print a Work Order

Finite Scheduling
In this lesson, you will learn how to access the module, understand scheduled job details, schedule a work order, utilize Auto Load to schedule work orders, edit and move work orders. Topics included:

1. Access the Finite Scheduling Module
2. Understand Schedule Job Details
3. Schedule a Work Order & Add Downtime
4. Schedule Work Orders with Auto Load
5. Edit or Move Work Orders

Inventory - Transactions and Locations
In this lesson, you will learn how to access the module, different quantity types, creating inventory locations, managing inventory including how to add, remove and move inventory items, how to utilize the Scrap option when removing inventory, removing locations, viewing the transaction log and other Transactions & Locations options. Topics included:

1. Access the Transactions & Locations Module
2. Identify Quantities Types
3. Create Locations, Add, Move & Remove Inventory
4. Add and Remove MFG Inventory
5. Mark Items Removed as Scrap
6. Remove Locations & View the Transaction Log
7. Utilize other Location Options

Work Centers – Enable Backflush
In this lesson, you will learn how to enable Floor Backflush for a work center. Topic included:

1. Configure a Work Center’s Backflush Settings
**Production Reporting**

In this lesson, you will learn how to perform production reporting by shift, work order and by utilizing the Production Reporting Assistant. This lesson will also include steps to manually and automatically disposition, backflush and reverse disposition items in inventory. Topics included:

1. Production Reporting Parameters by Shift
2. Production Reporting by Shift
3. Production Reporting Parameters by Work Order
4. Production Reporting by Work Order
5. Production Reporting Assistant

**Pick Ticket Overview**

In this lesson, you will learn how to access the Pick Ticket module, how to create a pick ticket from the module and a sales order and how to convert a pick ticket to a packing slip. Topics included:

1. Access the Pick Ticket Module & Parameters
2. Create a Pick Ticket from the Module
3. Create a Pick Ticket from a Sales Order

**Packing Slip Overview**

In this lesson, you will learn how to access the Packing Slip Module, overview of screen fields, creating a packing slip from the module, creating a packing slip from a Sales Order, calculating and printing Certificate of Conformance against a packing slip, printing and voiding a packing slip. Topics included:

5. Access the Packing Slip Module
6. Understand the Packing Slip Screen
7. Create a Packing Slip – Module
8. Create a Packing Slip – Sales Order
9. Calculate Certificate of Conformance (CoC)
10. Print a Packing Slip
11. Void a Packing Slip

**Label Hierarchy and Label Designer**

In this lesson, you will learn how to create a label using the Label Designer within DELMIAWORKS and the hierarchy DELMIAWORKS uses to determine which label to print. Topics include:

1. Three Locations for Printing Hierarchy
2. Printing from Inventory
3. Printing from RealTime, Packing Slips or Sales/Distribution
4. Printing from IQRF and WMSIQ
5. Label Designer

**Lot Number Tracking**

This training session provides detailed instruction for setting up lot tracking and utilizing the Lot Tracking Module in the software.
Topics Include:
1. Understanding How Lot Numbers are Assigned
2. Setting Up How to Require Lot Numbers
3. Navigating the Lot# Tracking Module

**Serial Number Tracking**
In this lesson, you will learn detailed instructions for the Serial Tracking Module including a detailed overview of the Serial Number Tracking Screen, how to reprint labels and void labels. Topics Include:

1. Understand the Serial Number Tracking Screen.
2. Utilize the Reprint and Void functions

**Daily Material Staging Requirements**
In this lesson, you will learn how to access and how to run several Material Staging reports. Topics included:

1. Access Daily Material Staging Requirements
2. Run a Material Staging Report

**Maintenance, Repair and Overhaul**
In this lesson, you’ll learn how to create equipment, gages and devices and tools. How to create tasks, skills, checklists and MRO templates. How to assign tasks and templates to equipment and how to create and close MRO work orders. Topics include:

1. Navigating to the MRO Module
2. Equipment and Classes
3. Create Equipment in MRO
4. Hierarchy of MRO Work
5. Create Skills
6. Create Checklists
7. Create Tasks
8. Create Templates
9. Assign Tasks to Equipment
10. Add a Template to Equipment
11. Total Unit Section
12. Creating Work Orders

**Outsourcing in DELMIAWORKS**
In this lesson, you will learn about the outsourcing processes available within DELMIAWORKS including Outsource Central and two manual outsource processes. Topic included:

1. Outsource Central Screen Options
2. Understand Outsource Central Modes
3. Use the Outsource Central Setup Wizard
4. Using Outsource Central – Work Order Based
5. Understand the Manual Outsource Process
7. Execute the PO Receiving Process
8. Execute the Production Reporting Process

**ShopData**

In this lesson, you will learn about the available menu options, configuration and tasking in and out of work orders to report production and backflush materials. Topics included:

1. Understand ShopData Menu Options
2. Configure the ShopData Screen
3. RTScan to Inventory
4. Floor Disposition
5. Pallet Builder
6. Report Rejects
7. Downtime
8. Print RealTime, Sales Order or Inventory Labels
9. Quick Inspection
10. Serial Number Tracking
11. Inventory Transactions & Locations
12. MRO Work Orders
13. How to Task into a Work Order
14. Report Production, Reject Components & Parts
15. Task Out – Report Production

**WMSIQ**

In this lesson, you will learn how the basic functionality of WMSIQ, known as Warehouse Management System for DELMIAWORKS including an overview of the configuration of User Profiles and Menu Access, importing a scanner license file and available actions for the Search, Move, Receive, Ship, Disposition, Transactions, Physical Inventory, Print Labels and RealTime options from the home screen. Topics included:

1. Overview of WMSIQ, IQRF and Home Screens
2. Import a Scanner License File
3. Setup for WMSIQ Users – User Profiles
4. Search Menu Options in WMSIQ
5. Move Menu Options in WMSIQ
6. Receive Menu Options in WMSIQ
7. Ship Menu Options in WMSIQ
8. Disposition Menu Options in WMSIQ
9. Transactions Menu Options
10. Physical Inventory Menu Options in WMSIQ
11. Configure Print Labels Option
12. RealTime Menu Options

IQRF
In this lesson, you will learn how the basic functionality of the IQRF System for DELMIAWORKS including an overview of the configuration of User Profiles and Menu importing a scanner license file and available actions for the Search, Move, Receive, Ship, Disposition, Transactions, Physical Inventory, Print Labels and RealTime options from the home screen. Topics included:

1. Overview of IQRF, IQRF and Home Screens
2. Import a Scanner License File
3. Setup for IQRF Users – User Profiles
4. Search Menu Options in IQRF
5. Move Menu Options in IQRF
6. Receive Menu Options in IQRF
7. Ship Menu Options in IQRF
8. Disposition Menu Options in IQRF
9. Transactions Menu Options
10. Physical Inventory Menu Options in IQRF
11. Configure Print Labels Option
12. RealTime Menu Options

Material Exception List
In this lesson, you will learn the basic functionality for the Projected Exception, Requirements on Past Due PO’s, Raw Material Below Minimum, Outsource Material Below Minimum and Ideal vs Existing tabs. Topics included:

1. Access the Material Exception List
2. Utilize the Projected Exception Tab
3. Utilize the Requirements on Past Due PO’s Tab
4. Setup for Outsource Material Below Minimum
5. Utilize the Ideal vs. Existing Tab

Rough Cut Capacity and Daily Projected Requirements
In this lesson, you will learn about MRP (Material Resource Planning) driven options including Rough Cut Capacity and Daily Projected Requirements. Topics included:

1. Understand Daily Projected Requirements
2. Understand Rough Cut Capacity
Purchasing

Below are the recommended courses, in the order they should be taken, based on performing the tasks with regards to Purchasing.

Basic Navigation

In this lesson, you will learn how to log into Enterprise IQ, search for a record, use the navigation bar to move between records, identify what colors mean in a given module, use the different cursors for additional functionality, use help to search for a specific topic and reach out to IQMS for assistance.

Topics included:

1. Logging in and Navigating the Launcher Bar
2. Searching for Records
3. Navigating Records
4. Cursor Options
5. Help

Inventory - Pricing Hierarchy

In this lesson you will have instruction for the pricing hierarchy utilized by DELMIAWORKS including how to configure the different pricing types and accessing options available.

Topics included:

1. Understand Pricing Types
2. Setup Tiered Pricing
3. Setup AKA Pricing
4. Setup Buy/Sell Pricing
5. Setup Standard Item Pricing
6. Setup Customer Pricing Override
7. Setup Pricing From System Parameters

Inventory - AKA Buying Tab

In this lesson, you will learn how to access AKA Buying Price Breaks, creating AKA Buying Price Breaks, and available options on the AKA Buying tab.

Topics included:

1. Access AKA Buying Breaks
2. Overview of AKA Buying tab
3. Create an AKA Buying Price Break – Quantity
4. Associate a Vendor to the Price Break
5. Associate VMI Locations to the Price Break
6. Utilize User Fields
7. Utilize the Documents tab

Purchase Order - Email

In this lesson, you will learn how to manually email a PO, configuring a contact for Auto EForm, enabling the Auto Email option when printing a PO, and creating an IQAlert Action for Auto EForm PO.

Topics included:
1. Manually Email a Purchase Order
2. Configure a Contact for Auto EForm PO
3. Enable Auto Email in the Print PO Dialog Box
4. Create a PO Auto EForm IQAlert Action

**Purchase Orders – Create and Receive**
In this lesson, you will learn how to access the module, an overview of the PO home screen, how to create and receive against a PO and how to post rejects against a PO Receipt. Topics included:
1. Access the Purchase Order Module
2. Understand the Purchase Order Screen
3. Create a Purchase Order and Releases
4. Receive against a Purchase Order
5. Post Rejects against a Purchase Order

**Purchase Orders – Color Chips**
In this lesson, you will learn about the purchase order color chips in the details and releases sections. Topic included:
1. Access & Identify PO Color Chips

**Purchase Orders - Clone**
In this lesson, you will learn how to clone an existing purchase order to create a new purchase order. Topics included:
1. Clone a Purchase Order

**Accounts Payable Invoice**
In this lesson, you will learn how to generate, post or void an AP Invoice, utilizing the Auto Invoicing option, generating a Quick AP Invoice and the basics of the AP Invoice screen. Topics Included:
1. Understand the AP Invoice Screen
2. Generate and Post an AP Invoice
3. Utilize the Auto Invoice Option
4. Generate a Quick AP Invoice
5. Void an AP Invoice

**Quality and Assurance**
Below are the recommended courses, in the order they should be taken, based on performing the tasks with regards to Quality and Assurance.

**Basic Navigation**
In this lesson, you will learn how to log into Enterprise IQ, search for a record, use the navigation bar to move between records, identify what colors mean in a given module, use the different cursors for
additional functionality, use help to search for a specific topic and reach out to IQMS for assistance.

Topics included:

1. Logging in and Navigating the Launcher Bar
2. Searching for Records
3. Navigating Records
4. Cursor Options
5. Help

**Quality Basics**

In this lesson you will learn how to create and delete Team Members, how to create a Workflow template, how to delegate and replace workflow responsibilities for Team Members, using Team Member and Workflow options and how to use a workflow template to push a purchase order through the approval process. Topics included:

1. Use Team Members in DELMIAWORKS
2. Create or Delete a Team Member
3. How to Set Team Member Options
4. Use Workflow Template
5. How to Set Workflow Template Options
6. Approve a PO with a Workflow Template

**CAR – Corrective Action Report**

In this lesson, you will learn how to access the module, how to create a new CAR, how to associate items to the CAR, how to add an image to the CAR, how to utilize the Documents tab on the CAR, how to create Team Members and approving a CAR with workflow. Topics included:

1. Access the Corrective Action Report Module
2. Create a new CAR
3. Enter Information for a CAR
4. Associate Items to a CAR
5. Utilize the Documents tab
6. Link an Image to a CAR
7. Approve a CAR w/ Workflow

**Document Library 1 – Creating a Document Library**

In this lesson, you will learn about the different document control libraries and how to create and configure the library. Topics included:

8. Know What Doc Control Is
9. Identify the 4 Types of Doc Control Libraries
10. Create a Library
11. Select a Workflow for the Library
12. Convert a Document to PDF
13. Set a Library Path
14. Set the Option Team Members Only
15. Configure Mandatory Settings

**Document Library 2 – Adding Documents**
In this lesson, you will learn the different ways to add a document into a library. Topics included:

1. Add a Document to Libraries
2. Check In Documents
3. Approve a Document to Add
4. Add Multiple Documents at Once

**Document Library 3 – Workflow**
In this lesson, you will learn how to create a workflow template for the document authorization within Document Control. Topics included:

1. Access Workflow Templates
2. Understand the Workflow Template
3. Utilize Workflow Elements
4. Assign a Workflow Template to a Library
5. Approve a Document with Workflow
6. Sign Off a Workflow Document

**Document Library 4 – Team Members**
In this lesson, you will learn how to access team members, add and configure a team member, provide availability in different Enterprise IQ modules, setup out of office delegates, replace and delete workflow responsibilities and access team member from different modules. Topics included:

1. Access the Team Members module
2. Access Team Members from Workflow
3. Configure Team Members
4. Utilize the Option “Check all Used In”
5. Utilize the Option “Out of Office”
6. Configure the Workflow Calendar
7. Modify Workflow Responsibilities
8. Access the My Workflows Menu

**ECO – Engineering Change Order**
In this lesson, you will learn how to create different ECO’s, ECO Workflow Approval Templates and approving an ECO via Workflow. Topics included:

1. Understand Different ECO Types
2. Create an ECO Workflow Approval Template
3. Create an ECO-BOM
4. Approve and Apply and ECO BOM
5. Create and Approve an ECO-Equipment
6. Create and Approve and ECO – JobShop
MRB – Material Review Board

In this lesson, you will learn how to create an MRB via the two methods available, create an approval workflow template, associate an item, non-conform location, customer or vendor, create and close a Repair Work Order, create a MFG Rework Order and Bill of Material, approve the MRB via workflow and available Options and Filters. Topics included:

1. Create an MRB – Two Methods
2. Create an MRB Workflow Approval Template
3. Associate an Item and Non-Conform Location
4. Associate a Customer or Vendor
5. Create a Repair Work Order for Labor/Materials
6. Associate a Failure Code
7. Close the Repair Work Order
8. Create a MFG Rework Order and BOM
9. Associate a Non-Conform Location to the WO
10. Production Report against the Rework WO
11. Approve the MRB via Workflow
12. MRB Options and Filters

Project Manager

In this lesson, you will learn about the Project Manager module in DELMIAWORKS including accessing options and parameters, creating and assigning Project Types, overview of the Tasks tab including creating and assigning Tasks to the Project, assigning an RFQ to the Project, generating planned and actual dates for Tasks, utilizing predecessors, assigning cost elements to Tasks, assigning labor and employees to Tasks, converting the Project to a work order, assigning production work orders to the Project, calculating Project price and printing the Quote Letter. Topics included:

1. Access Options & Parameters
2. Create a New Project
3. Create and Assign Project Types
4. Link an Existing RFQ to the Project
5. Create Tasks and Subtasks
6. Create and Apply Task Templates
7. Generate Planned and Actual Dates for a Task
8. Assign an Employee to a Task
9. Add a Default Predecessor
10. Assign a Cost Element to a Task
11. Apply Actual Labor
12. Assign Labor to a Project Task
13. Convert to a Work Order
14. Assign Production Work Orders
15. Calculate Project Price & Print Quote Letter
**Inspection Setup**

In this lesson, you will learn how to create an Inspection Setup for an inventory item, understanding the Inspection Setup home screen, outlining the different types of Inspections available, how to create different types of parameters, how to approve parameters, how to create an inspection group, how to configure a calculated parameter, and how to select Run Rules for the item. Topics included:

1. Understand the Inspection Setup Screen
2. Know the Different Types of Inspections
3. Select Run Rules for the Inspection Setup
4. Create and Approve Parameters
5. Create an Inspection Group
6. Associate a Gage or Device
7. Configure a Calculated Parameter

**Deviation**

In this lesson, you will learn how to create a Deviation, create a workflow template, set workflow template options and how to approve a Deviation utilizing workflow templates. Topics included:

1. Create a Deviation
2. Create a Workflow Template
3. Set Workflow Template Options
4. Approve a Deviation with a Workflow Template

**Gages and Devices**

In this lesson, you will learn how to create a Gage/Device, create a Gage Repeatability and Reproducibility (R&R), and setup gage calibration. Topics included:

1. Understand the Gage/Device Screen
2. Create a new Gage/Device
3. Configure Repeatability and Reproducibility
4. Configure Calibration for a Gage/Device

**Quick Inspection**

In this lesson, you will learn how to access Quick Inspections, how to enter data against parameters, available options and how to set the “Sample Comment on Failure” option, how to utilize and access Quick Inspections in other modules of DELMIAWORKS including Inspection Approvals and how to print sample log reports. Topics included:

1. Access Quick Inspections
2. Enter Data for Quick Inspections
3. Access and Update Calculated Parameters
4. Set the “Sample Comment on Failure” option
5. Utilize Other Available Options
6. Approve Quick Inspections
Sales
Below are the recommended courses, in the order they should be taken, based on performing the tasks with regards to Sales.

Basic Navigation
In this lesson, you will learn how to log into Enterprise IQ, search for a record, use the navigation bar to move between records, identify what colors mean in a given module, use the different cursors for additional functionality, use help to search for a specific topic and reach out to IQMS for assistance.
Topics included:
1. Logging in and Navigating the Launcher Bar
2. Searching for Records
3. Navigating Records
4. Cursor Options
5. Help

Sales Quotations
In this lesson, you will learn how to access and create new Sales Quotations, how to associate line items to the quote, basic options available in the sales quotation screen, how to convert a sales quote into a sales order and how to utilize user fields. Topics included:
1. Access and Create Sales Quotations
2. Utilize Sales Quotation Menu Options
3. Associate Items to a Sales Quotation
4. Convert a Sales Quote to a Sales Order
5. Utilize User Fields

Sales Orders - Create
In this lesson, you will learn how to create a sales order, how to add information to each area,

7. Access Quick Inspections in DELMIAWORKS
8. Print Sample Log Reports
associating items to the order and how to utilize other available options. Topics included:

1. Access the Sales Order Module
2. Create a New Sales Order
3. Utilize Options in the Header Section
4. Populate the Line Item Section
5. Generate Releases
6. Utilize Sales Order Options

Sales Orders – Generate Releases
In this lesson, you will learn how to generate Sales Order releases including the 4 ways to generate a release and how to utilize available options for releases. Topics included:

1. Create a New Sales Order
2. Identify the 4 Ways to Generate a Release
3. Manually Generate a Sales Order Release
4. Utilize the Copy/Paste Option
5. Utilize the Drag and Drop Option
6. Utilize the Release Wizard Option
7. Update Existing Releases
8. Utilize the Overwrite Option

Inventory - Pricing Hierarchy
In this lesson you will have instruction for the pricing hierarchy utilized by DELMIAWORKS including how to configure the different pricing types and accessing options available. Topics included:

1. Understand Pricing Types
2. Setup Tiered Pricing
3. Setup AKA Pricing
4. Setup Buy/Sell Pricing
5. Setup Standard Item Pricing
6. Setup Customer Pricing Override
7. Setup Pricing From System Parameters

Inventory - AKA Selling Tab
In this lesson, you will learn about the AKA Selling tab including how to add, edit, clone and delete AKA information for specific items and customers, setting up price breaks for specific items and Quantity Breaks. Topics included:

1. AKA Selling Information
2. Locate Material in Master Inventory
3. AKA Selling
4. Create New AKA Selling Items
5. Clone AKA Items
6. Edit AKA Fields
7. Affect Quantity and Price Information
8. Retire AKA Selling Information
9. Set Buy/Sell Pricing

Customer Maintenance
In this lesson, you will learn how to access the module, how to create a new customer, how to search for existing customers, creating a new contact, creating a customer template and utilizing the various tabs available. Topics included:
1. Access the Customer Maintenance Module
2. Create a New Customer
3. Search for an Existing Customer
4. Create a Customer Contact
5. Utilize the Credit Status Tab
6. Utilize the Auto Invoicing Tab
7. Utilize the Forms/Reports Tab
8. Utilize the Miscellaneous Tab
9. Create a new Ship To Address
10. Utilize Options on the Details Sub-Tab
11. Associate a Customer to a Ship To Address
12. Utilize Options on the Distribution Sub-Tab
13. Utilize remaining Sub-Tabs for the Ship To Tab
14. Create a new Bill To Address
15. Create a Customer Template

Customer Maintenance - Credit Data Tab
In this lesson, you will learn how to create a customer record, assign an EPlant, assign a group ID, enter customer specific information and complete the credit data information. Topics included:
1. Create a New Customer Number
2. Assign an EPlant
3. Assign a Group ID
4. Enter Customer Information
5. Additional Customer Credit Data Options

Finance Charges - Configure
In this lesson, you will learn how to access the AR and GL Setup tabs in System Parameters, configure charges on each of these tabs and how to configure a customer record to incur finance charges. Topics included:
1. Access the AR and GL Setup Tabs
2. Configure Charges on the AR Setup Tab
3. Configure Charges on the GL Setup Tab
4. Configure Finance Charges for a Customer

**Pick Ticket Overview**
In this lesson, you will learn how to access the Pick Ticket module, how to create a pick ticket from the module and a sales order and how to convert a pick ticket to a packing slip. Topics included:
   1. Access the Pick Ticket Module & Parameters
   2. Create a Pick Ticket from the Module
   3. Create a Pick Ticket from a Sales Order

**Packing Slip Overview**
In this lesson, you will learn how to access the Packing Slip Module, overview of screen fields, creating a packing slip from the module, creating a packing slip from a Sales Order, calculating and printing Certificate of Conformance against a packing slip, printing and voiding a packing slip. Topics included:
   12. Access the Packing Slip Module
   13. Understand the Packing Slip Screen
   14. Create a Packing Slip – Module
   15. Create a Packing Slip – Sales Order
   16. Calculate Certificate of Conformance (CoC)
   17. Print a Packing Slip
   18. Void a Packing Slip

**Capable to Promise**
In this lesson, you will learn about Capable to Promise in DELMIAWORKS including the two methods of accessing and executing CTP, the parameters available, and understanding the CTP Routing Diagram. Topics included:
   1. Utilize CTP via a Sales Order
   2. Understand Parameters Available
   3. Utilize Quick Order Entry CTP
   4. Understand Parameters Available
   5. Understand the CTP Routing Diagram

**Forecast**
In this lesson, you will learn about the Forecast module in DELMIAWORKS including the two types of forecasts available, forecast screen options, creating a forecast, creating a forecast group and linking inventory items, Forecast parameters, generating Forecast data, setting up formulas, generating Forecast data with formulas, manually entering Forecast data and exporting Forecast data to Excel. Topics included:
   1. Understand Production v Sales Forecasts
   2. Understand Forecast Screen Options
   3. Access Forecast Parameters
   4. Create a Forecast
   5. Create a Forecast Group
6. Assign Items to a Forecast Groups
7. Generate Forecast Data
8. Generate Forecast Data w/ Formulas
9. Manually Enter Forecast Data
10. Export a Forecast to Excel

Shipping and Receiving
Below are the recommended courses, in the order they should be taken, based on performing the tasks with regards to Shipping and Receiving.

Basic Navigation
In this lesson, you will learn how to log into Enterprise IQ, search for a record, use the navigation bar to move between records, identify what colors mean in a given module, use the different cursors for additional functionality, use help to search for a specific topic and reach out to IQMS for assistance.
Topics included:

1. Logging in and Navigating the Launcher Bar
2. Searching for Records
3. Navigating Records
4. Cursor Options
5. Help

Inventory - Transactions and Locations
In this lesson, you will learn how to access the module, different quantity types, creating inventory locations, managing inventory including how to add, remove and move inventory items, how to utilize the Scrap option when removing inventory, removing locations, viewing the transaction log and other Transactions & Locations options. Topics included:

1. Access the Transactions & Locations Module
2. Identify Quantities Types
3. Create Locations, Add, Move & Remove Inventory
4. Add and Remove MFG Inventory
5. Mark Items Removed as Scrap
6. Remove Locations & View the Transaction Log
7. Utilize other Location Options

Purchase Orders – Create and Receive
In this lesson, you will learn how to access the module, an overview of the PO home screen, how to create and receive against a PO and how to post rejects against a PO Receipt. Topics included:

1. Access the Purchase Order Module
2. Understand the Purchase Order Screen
3. Create a Purchase Order and Releases
4. Receive against a Purchase Order
5. Post Rejects against a Purchase Order

**Purchase Orders – Color Chips**
In this lesson, you will learn about the purchase order color chips in the details and releases sections. Topic included:
1. Access & Identify PO Color Chips

**Purchase Orders - Clone**
In this lesson, you will learn how to clone an existing purchase order to create a new purchase order. Topics included:
1. Clone a Purchase Order

**Auto EForms in DELMIAWORKS**
In this lesson, you will learn how about various options available and how to access and configure the various types of Auto EForms available in the system. Topics included:
1. Access Auto EForms
2. Utilize Auto EForms for AR Invoices
3. Utilize Auto EForms for Order Acknowledgements
4. Utilize Auto EForms for Packing Slips
5. Utilize Auto EForms for Bill of Lading
6. Understand Auto EForm Options
7. Print Auto EForm Reports

**Pick Ticket Overview**
In this lesson, you will learn how to access the Pick Ticket module, how to create a pick ticket from the module and a sales order and how to convert a pick ticket to a packing slip. Topics included:
1. Access the Pick Ticket Module & Parameters
2. Create a Pick Ticket from the Module
3. Create a Pick Ticket from a Sales Order

**Packing Slip Overview**
In this lesson, you will learn how to access the Packing Slip Module, overview of screen fields, creating a packing slip from the module, creating a packing slip from a Sales Order, calculating and printing Certificate of Conformance against a packing slip, printing and voiding a packing slip. Topics included:
1. Access the Packing Slip Module
2. Understand the Packing Slip Screen
3. Create a Packing Slip – Module
4. Create a Packing Slip – Sales Order
5. Calculate Certificate of Conformance (CoC)
6. Print a Packing Slip
7. Void a Packing Slip
Bill of Lading (BOL)

In this lesson, you will learn about bill of lading including how to create NMFC codes, assign bill of lading data to inventory items, available bill of lading calculation options, how to utilize the BOL module and BOL tab via packing slips. Topics included:

1. Create NMFC Codes
2. Assign NMFC Codes to Inventory Items
3. Assign Bill of Lading Data to Items
4. Set the Bill of Lading Calculation Method
5. Utilize the Bill of Lading Module
6. Utilize the Bill of Lading Tab via Packing Slips

Label Hierarchy and Label Designer

In this lesson, you will learn how to create a label using the Label Designer within DELMIAWORKS and the hierarchy DELMIAWORKS uses to determine which label to print. Topics include:

1. Three Locations for Printing Hierarchy
2. Printing from Inventory
3. Printing from RealTime, Packing Slips or Sales/Distribution
4. Printing from IQRF and WMSIQ
5. Label Designer

Outsourcing in DELMIAWORKS

In this lesson, you will learn about the outsourcing processes available within DELMIAWORKS including Outsource Central and two manual outsource processes. Topic included:

1. Outsource Central Screen Options
2. Understand Outsource Central Modes
3. Use the Outsource Central Setup Wizard
4. Using Outsource Central – Work Order Based
5. Understand the Manual Outsource Process
7. Execute the PO Receiving Process
8. Execute the Production Reporting Process

ShopData

In this lesson, you will learn about the available menu options, configuration and tasking in and out of work orders to report production and backflush materials. Topics included:

1. Understand ShopData Menu Options
2. Configure the ShopData Screen
3. RTScan to Inventory
4. Floor Disposition
5. Pallet Builder
6. Report Rejects
7. Downtime
8. Print RealTime, Sales Order or Inventory Labels
9. Quick Inspection
10. Serial Number Tracking
11. Inventory Transactions & Locations
12. MRO Work Orders
13. How to Task into a Work Order
14. Report Production, Reject Components & Parts
15. Task Out – Report Production

**WMSIQ**

In this lesson, you will learn how the basic functionality of WMSIQ, known as Warehouse Management System for DELMIAWORKS including an overview of the configuration of User Profiles and Menu Access, importing a scanner license file and available actions for the Search, Move, Receive, Ship, Disposition, Transactions, Physical Inventory, Print Labels and RealTime options from the home screen. Topics included:

1. Overview of WMSIQ, IQRF and Home Screens
2. Import a Scanner License File
3. Setup for WMSIQ Users – User Profiles
4. Search Menu Options in WMSIQ
5. Move Menu Options in WMSIQ
6. Receive Menu Options in WMSIQ
7. Ship Menu Options in WMSIQ
8. Disposition Menu Options in WMSIQ
9. Transactions Menu Options
10. Physical Inventory Menu Options in WMSIQ
11. Configure Print Labels Option
12. RealTime Menu Options

**IQRF**

In this lesson, you will learn how the basic functionality of the IQRF System for DELMIAWORKS including an overview of the configuration of User Profiles and Menu importing a scanner license file and available actions for the Search, Move, Receive, Ship, Disposition, Transactions, Physical Inventory, Print Labels and RealTime options from the home screen. Topics included:

1. Overview of IQRF, IQRF and Home Screens
2. Import a Scanner License File
3. Setup for IQRF Users – User Profiles
4. Search Menu Options in IQRF
5. Move Menu Options in IQRF
6. Receive Menu Options in IQRF
7. Ship Menu Options in IQRF
8. Disposition Menu Options in IQRF
9. Transactions Menu Options
10. Physical Inventory Menu Options in IQRF
11. Configure Print Labels Option
12. RealTime Menu Options

Ship Via Maintenance
In this lesson, you will learn about the Ship Via Maintenance module to be used in conjunction with Shipping Manager to process shipments. This includes how to create a Ship Via record and the options available in the Ship Via Maintenance screen. Topics included:
   1. Access Ship Via Maintenance Records
   2. Understand the Ship Via Maintenance Screen
   3. Create Shipping Holidays
   4. Utilize Recalculate Must Ship Dates Option

Carrier Maintenance
In this lesson, you will learn about the Carrier Maintenance module to process shipments via Shipping Manager in DELMIAWORKS including setup for label and report printers, setup for available carriers (UPS, FedEx and USPS), and basic options available. Topics included:
   1. Access Carrier Maintenance
   2. Add a Label Printer for Carrier Setup
   3. Add a Freight Scale for Carrier Setup
   4. Access and Utilize Shipping Settings
   5. Utilize Screen Options for Carriers
   6. Setup for UPS
   7. Setup for FedEx
   8. Setup for USPS