



# IQAlert

## Business Activity Monitoring in EnterpriseIQ

### Maintain Critical Business Processes Automatically

The IQAlert module in EnterpriseIQ automates routine tasks and turns static data into active system notifications. Automated tasks save users time and your company money. Instinctively tracking data can prevent key company developments from slipping through the cracks. Isn't that what you want from a complete ERP package?

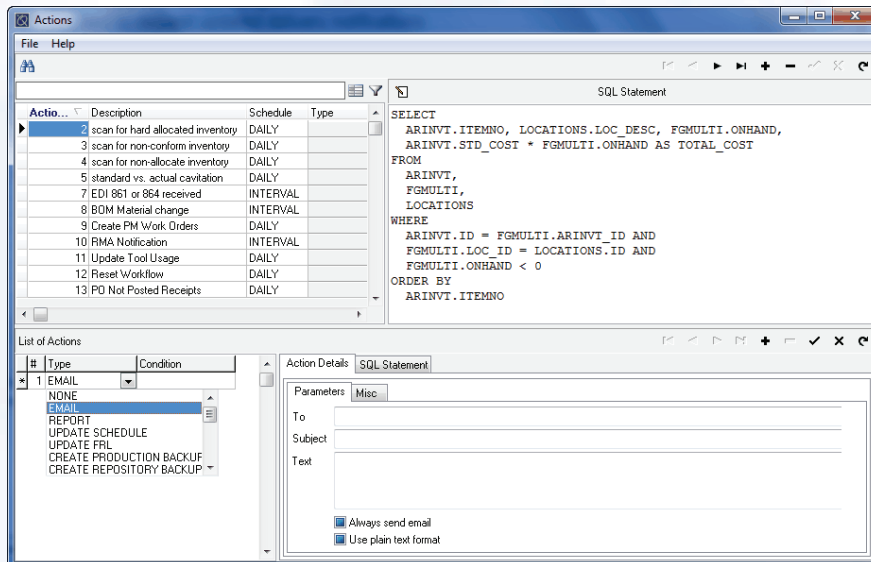
IQAlert is a completely customizable, query-based solution that captures and evaluates data, then turns it into actions and advisories. While ideas for usage are boundless, common system utilizations are:

- Identify low or key inventory levels
- Create automatic system back-ups during off-peak hours
- Alert managers to upcoming employee reviews
- Notify production managers of jobs affected by material shortages
- Automatically print emergency or repair Preventative Maintenance work orders
- Notify the purchasing department of late or pending deliveries
- Email suppliers to request updated delivery notifications

### BENEFITS

- Automatically send email notifications
- Save time searching for information or generating reports
- Shorten reaction times to critical issues
- Eliminate manual reporting or analysis procedures
- Improve data integrity of common, daily procedures
- Increase customer service levels
- Guarantee that tasks are completed via workflow

Create and schedule alerts and system actions, including checking for negative inventory, creating system backups, running the MRP engine and printing reports.



*"We have over 100 IQAlerts running. We use it to monitor many of our critical business processes."*

**-Sturgis Molded Products**

*"IQAlert processes all Customer and Vendor EDI automatically before we come into work every morning."*

**-MPC**

*"The library of existing alerts allowed us to quickly select and set up exactly the ones we needed."*

**-Markel Corporation**

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## Key Features

**SQL-Based Querying** – IQAlert is an SQL-based tool that supports an unlimited number of queries. Set to a schedule, the results of the query are routed to the associated individuals, printers or data files immediately upon completion.

**Reports and Emails** – Select from any standard report or customize your own and have it printed or emailed on a regularly scheduled basis. Examples include daily inventory levels, weekly order backlogs, monthly financials, daily production requirements and more.

**Automate Tasks and Procedures** – IQAlert can launch various tasks unattended:

- MRP engine - Standardize your Manufacturing Resource Planning (MRP) updates once a day, several times a day or every hour
- Workflow processing - Evaluate workflow routings in document control, Corrective Actions, Engineering Change Orders, purchase orders and more, plus send emails to the appropriate team members
- Email notifications - Automatically send internal and external email notifications
- Data export - Write the results of the query to a file
- File Upload/Download - Upload and download files from FTP, placing them in specified folders
- Process files - Poll local folders for files that require additional processing

**Security** – Access to stored queries is limited to Database Administrators, but results can be sent securely to any group or individual.

**Query Status and Messaging** – IQAlert supports and displays the status of queries, writing events to a log for easy viewing and diagnostics. Queries can be run directly from the main screen for testing.

Monitor report status and run queries directly from the IQAlert status screen.

