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NEWS RELEASE

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For Immediate Release

IQMS NAMED FINALIST IN THE 2009 TOP PERFORMERS AWARDS FROM CONTACTCENTERWORLD.COM

IQMS Honored as one of the Best Contact Centers in the Americas with under 50 Agents

PASO ROBLES, CA – June 17, 2009 – IQMS, a leader in the design and development of manufacturing Enterprise Resource Planning (ERP) software, today announced that it was awarded a silver medal in the 2009 Top Performers Awards by ContactCenterWorld.com.

IQMS was chosen from a pool of more than 1,000 applicants as a top finalist for the Best Contact Centers in the Americas with less than 50 agents. The award highlights the best in the contact center industry from North and South Americas.

“The 2009 awards have been amazing - last year the quality was excellent - this year the finalists are amazing,” said Raj Wadhvani, President of ContactCenterWorld.com. “I have seen another increase in quality this year - it's a pity that so many contact centers set low standards and are delighted when they achieve them, compared to the elite who come along and share their best practice and standards at this event, which are considerably higher.”

The Contact Center World conference was attended by representatives from some of the best contact centers in the Americas. IQMS, which delivers innovative ERP software solutions for call centers, was able to collaborate with company executives and share best practices on topics ranging from call center management to customer service techniques. IQMS boasts one of the highest customer retention rates of any ERP provider at 98 percent. IQMS customers are supported through free software upgrades, award-winning customer support, both phone and internet support and active users meetings.



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“This award highlights the accomplishments that IQMS has achieved in the call center industry and distinguishes our services in the marketplace,” says Shannon Holloway, manager of support at IQMS. “We are happy that IQMS has been recognized for the outstanding technical support and exemplary customer service that we provide to our customers.”

For a complete list of 2009 Top Performers in Americas visit:

<http://north-america.contactcenterworld.com/view/contact-center-news/Top-Performers-in-Americas-Announced.asp>

About IQMS

Since 1989, IQMS has been a pioneer in the design and development of ERP software for repetitive, process and discrete manufacturing industries. Today, IQMS provides leading real-time manufacturing, accounting, production monitoring, quality control, supply chain, CRM and eBusiness solutions to the automotive, medical, packaging, consumer goods and other manufacturing markets. The innovative, single-source enterprise software solution, EnterpriseIQ offers complete functionality and scalable solutions all in a single database. With offices across North America, Europe and Asia, IQMS serves manufacturers around the world.

About ContactCenterWorld.com

ContactCenterWorld.com is the leading global support organization for the contact center industry around the world. With immense knowledge and experience in the call/contact center industry, ContactCenterWorld.com has over 116,000 corporate members, of which 40 percent are at senior executive level within contact centers globally.

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